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## NOTIFICATION / DISPOSITION OF NONCONFORMING MATERIAL

Seller shall process nonconforming Goods/Services in accordance with the applicable methods described below unless directed otherwise in the contract.

## For Production or Spares Goods/Services:

RDW (Request for Deviation/Waiver) is the official process for both Notice of Escapement (NoE) and Nonconformances.

1. Buyer designed Goods/Services:

When Seller determines a Nonconformance exists on Goods and/or Services **Delivered** and/or not yet delivered to Buyer under this Contract, Seller shall promptly notify Buyer's Authorized Procurement Representative and submit Buyer's Form MD-1898, "Request for Deviation/Waiver" (Disclosure) for disposition.

\*NOTE: Form MD-1898, "Request for Deviation/Waiver" is available at:

http://www.boeingsuppliers.com/supplier\_portal/bdsSiteRegs.html

2. <u>Seller designed Goods/Services (Seller Drawing, Buyer's Source or Specification Control Drawing)</u>:

Document and process Nonconformance in accordance with Seller's quality management system procedures. If any Buyer's Source or Specification Control Drawing characteristic is nonconforming, it must be processed in accordance with requirement 1 above.

When Seller determines a Nonconformance exists on Goods and/or Services **already delivered**, Seller, **in addition to the instructions above in items 1 or 2**, will also enter a NoE/Disclosure utilizing Buyer's Supplier Quality supplier data system. See section below regarding NoE submittal requirements. (i.e., both a RDW Form MD-1898 and a NoE submittal is required)

## For Maintenance, Repair, and Overhaul Goods/Services:

SREDI (Supplier Request for Engineering Disposition Instructions) is the official process for MRO Nonconformances.

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When seller does not have Buyer approved Material Review Authority and a Nonconformance or discrepancy emerges which requires assistance beyond available technical data, support equipment, trained/skilled personnel, or material etc. (in order to bring the part to acceptable serviceable limits), Seller is to submit formal request through SREDI Form X33809 to Buyer.

## Supplier Notice of Escapement (NoE) for Production/Spares and MRO Goods/Services:

When Seller determines a Nonconformance exists or is suspected to exist on Goods and/or Services already provided to Buyer under Contract, Seller shall within three (3) business days of such determination provide notice within Buyer's Supplier Quality supplier data system ("NoE Submittal").

If multiple programs are impacted, one NoE Submittal per program is required to be submitted. For NoE Submittals that are returned / rejected back to the Seller, the Seller shall resubmit updated information within three (3) business days.

If the Nonconformance affects safety of flight or is mission critical; Seller shall immediately provide the NoE Submittal and all required information within Buyer's Supplier Quality supplier data system.

For more information on NoE Submittals, Seller can access the NoE Module User Guide by following these directions:

- Access the Boeing Supplier Portal
- Under the "Categories" header at the bottom of the page, click "Quality"
- On the right-hand side of the screen, near the computer icon, click on the "SQIS Supplier Website" link
- From the SQIS Supplier Website, click on the "Notice of Escapement (NoE)" tab
- From the NoE tab, click "User Guide"