

## Terms and Conditions

Clause Number: Q640

Effective: 07/26/2018

Page 1 of 3

### NOTIFICATION OF ESCAPEMENT (NoE) PROCESS

Seller shall provide written notification to Boeing when a nonconformance is determined to exist, or is suspected to exist, on product already delivered to Boeing. Written notification shall include:

- A. Affected process(es) or product number(s) and name(s)
- B. Description of the nonconforming condition and the affected engineering requirement (i.e., what it is and what it should be)
- C. Quantities, shipping dates, purchase orders and destinations of delivered shipments
- D. Suspect/affected serial number(s) or date codes, lot numbers, or other part identifiers and airplane line units when applicable.

Notification must occur within three (3) business days of knowing all the above information. However, if the condition is possible safety of flight, submit all available information immediately.

Note: suppliers should reference the following documents for additional NoE process requirements:

- A. The D012Z026-01 document, Section 2 (787 only)
- B. The T89 Purchase Order note (if applicable, all programs)
- C. The D012Z028-01 document, Section 3.14 (if applicable, 787 only)

Sellers with delegated Material Review Board (MRB) authority in accordance with D-13709-4 Appendix C that discover the delivery or suspected delivery of nonconforming product, are not required to notify Boeing within three (3) business days unless safety or certification concerns exist. Escaped product is to be investigated and communicated to Boeing as required by D-13709-4 Appendix C.

Seller shall notify the following:

- The Boeing procurement representative
- The Boeing Supplier Quality Representative (SQR) that has oversight of seller's facility

For product procured by BCA Puget Sound, also notify BCA Supplier Quality Special Investigations Group

If directed by the Boeing SQR, suppliers shall submit a Background Notification (BN) form to the Boeing SQR for pre-evaluation and guidance.

BN form available at the following website: <http://www.boeingsuppliers.com/d14426/index.html>

Click User Instructions/ Processor Requirements, Exhibits and Appendices and Exhibit IV

For sustaining programs (737, 747, 767, 777, Spares and MRO services):

Written notification shall be submitted to Boeing via:

- The Boeing Partners Network (BCA default profile), or

## Terms and Conditions

Clause Number: Q640

Effective: 07/26/2018

Page 2 of 3

- If the Boeing Partners Network is unavailable, email non-proprietary information to [smpsi@boeing.com](mailto:smpsi@boeing.com)

For 787 program and 787 spares:

Written notification shall be submitted to Boeing via:

- Initiation and submittal of a Notice of Escapement Emergent Process Document (EPD) within the Velocity System or
- If the Velocity System is unavailable, e-mail non-proprietary information to [787noegp@boeing.com](mailto:787noegp@boeing.com).

If the nonconforming condition has been previously identified by Boeing using a Nonconformance Record, and a Boeing Corrective Action Notification has been received, the seller shall notify the Boeing investigator identified on the notification that additional parts are affected (same part number(s)/same condition).

Note: additional part numbers, new nonconforming conditions, or nonconforming conditions identified on a previously closed Boeing Corrective Action Notification are in scope for the NoE process.

A NoE can only be used when there is a non-conformance. A NoE is not appropriate when the component does not meet airplane level requirements (non-compliant). Parts that conform, but do not meet requirements, can be addressed with either of the following options:

- Part number roll initiated by change request or 95000 change and expedited with an Engineering Quick Change. Bad parts and part numbers can be captured via part number control and Out of Sequence installation.
- Supplier Mod Level Change that flows through the Boeing production system and the Pre-Mod parts are addressed with Supplier Service Bulletin. This option is generally not preferred.

Engineering design errors:

\*\*\*Do not send Engineering design errors to BCA Supplier Quality Special Investigation Group using the NoE process\*\*\*.

For product delivered which had been determined to contain Engineering errors:

Seller shall provide written notification to Boeing within three (3) business days when it is determined that product shipped, while meeting the supplier product definition, does not meet, or is suspected to not meet, the airplane design requirements.

When the following is known, written notification shall include:

- Affected process or product number and name
- Description of the problem (i.e., what it is and what it should be)
- Quantity, dates, purchase orders and destination of shipment delivered

## Terms and Conditions

**Clause Number: Q640**

**Effective: 07/26/2018**

**Page 3 of 3**

- Suspect/affected serial number(s) or date codes, when applicable
- Written notification by the Seller shall be to:
  - The Boeing Procurement Representative, and
  - The Boeing SQR that has oversight of the suppliers facility, and
  - For 787 program, refer to document 787N8-2693 for instructions on how to communicate a problem to the Product Definition Data (PDD) owner via the problem report process (preferred method) or
  - Suppliers and others who do not use the problem report process shall submit their notifications through the following group mailbox: [787de-partnerdesignerrors@boeing.com](mailto:787de-partnerdesignerrors@boeing.com)

The requirements set forth above shall be flowed down by Seller to Seller's supply chain, with the modification that all supply chain notification shall pass through Seller (and not made direct from supply chain to Boeing). Seller shall notify Boeing of all sub-tier escapes and design errors in accordance with respective communication process set forth herein.

For purpose of this note, supply chain shall mean seller's complete network of material, equipment, information, and services integrated into products and services.