

BDS Terms and Conditions

Clause Number: Q302MM

Effective: 11/11/2021

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REWORK, REPAIR ORDER, OVERHAUL, OR CONFIGURATION UPGRADE - DELIVERABLE

Goods ordered herein shall be overhauled, configuration upgraded, reworked or repaired to the configuration identified in this contract.

If the work includes processing, material or a standard part from the Buyer's specification seller shall contact Buyer's Authorized Procurement Representative to obtain Material Specifications (HMS) and Standard Part Specifications (HS).

For all other Buyer's Standard Parts and Material process sources, reference the item's specification and Approved Process Sources, D1-4426:

<https://www.boeingsuppliers.com/quality.html#/process>

If Seller determines item should be replaced instead of reworked, repaired, overhauled, or configuration upgraded, then prior to replacing item, Seller shall contact Buyer's Authorized Procurement Representative to obtain appropriate contract changes.

"NO FAULT FOUND" Non-Conformance Record (NCR) Rejection Items Only:

If the Seller cannot confirm/duplicate the nonconformance cited on the contract and/or NCR, the Seller must contact Buyer's Authorized Procurement Representative in writing and submit a NCR Change Request. The written correspondence must include the contract number, the NCR unit serial number (when applicable), the reason for the request, and corroborating documentation such as test data, inspection results, etc. Items shall not be returned to Buyer until Seller has received direction via instructions contained on the revised contract and/or NCR. If additional non-conformances are identified by Seller which require rework/repair, Seller is required to notify Buyer's Authorized Procurement Representative to determine if a contract change is required.

The Internet address for NCR Change Request process can be found at the following URL address:

http://www.boeingsuppliers.com/supplier_portal/bdsSiteReqs.html

Shipment Documentation to accompany each Rework, Repair Order, Overhaul, Or Configuration Upgrade item:

1. Certification of conformance (CoC) containing the purchase contract number and part number. Identify Buyer approved processing source and the associated process performed if the work includes processing, material or a standard part from the Buyer's specification that requires a Buyer approved source.
2. Statement of work accomplished (applicable to NCR returns) - include the NCR number and statement of what action was performed on the item, i.e. reworked or replaced.

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3. Items owned by the US Government (ARMY), Direct Commercial Sales Customers, and Foreign Military Customers require a condition tag and label per Department Of The Army Pamphlet 738-751:

https://armypubs.army.mil/epubs/DR_pubs/DR_a/pdf/web/p738_751.pdf

The condition tag shall be attached to the item, and condition label attached to the container in which the item is placed. If it is determined the item is to be returned to Buyer as Unserviceable, the CoC shall reflect "PART RETURNED UNSERVICEABLE" or "PART RETURNED AS IS".