

CUSTOMER CONTRACT REQUIREMENTS
ISA
CUSTOMER CONTRACT AR/4517/ISA/P8I

CUSTOMER CONTRACT REQUIREMENTS

The following customer contract requirements apply to this Contract to the extent indicated below. Please note, the requirements below are developed in accordance with Buyer's prime contract and are not modified by Buyer for each individual Seller or statement of work. Seller will remain at all times responsible for providing to any government agency, Buyer, or Buyer's customer, evidence of compliance with the requirements herein or that such requirements are not applicable to the extent satisfactory to the requesting party.

1. Prime Contract Special Provisions The following prime contract special provisions apply to this purchase order

ISA Special Provisions - ISA .

1. Non-Disclosure of Contract Documents -

Except with the written consent of the Buyer, Seller shall not disclose the Contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

2. Product Support -

a. The Seller undertakes to provide the Buyer, on terms and prices agreed upon, Technical Support, as the Buyer may reasonably require for the supplies and services during the 'Period of Performance' of this Contract.

b. In the event of any obsolescence during the above mentioned period or product support in respect of any component subsystem, mutual consultation between the Seller and Buyer will be undertaken to arrive at an acceptable solution. The Seller shall also provide notification and recommend an obsolescence mitigation plan to the Buyer.

c. The Seller will communicate to the Buyer any improvement/modification/upgradation being undertaken by Seller or their subcontractors and, if required by the Buyer, these will be carried out by the Seller at Buyer's cost.