REPORTING AND SHIPMENT OF NONCONFORMING GOODS

Seller shall maintain a documented process that identifies and controls nonconforming goods and shall take prompt and effective action to correct and prevent recurrence of all nonconformities, including those that occur at Seller's subcontractors.

Nonconformities that do not affect customer-specified requirements and do not impact schedule are to be dispositioned by Seller inclusive of replacement or rework to print dispositions. If Seller is uncertain as to the effect of a nonconformity on customer-specified requirements, contact the Buyer’s Authorized Procurement Representative.

When nonconformities are identified, Seller shall submit to Buyer, for Buyer/Buyer’s Customer disposition, any proposed "Repair" or "Use-As-Is" disposition using the Supplier Quality supplier data system. Nonconformities or potential nonconformities involving Buyer-furnished items/material shall be promptly reported to Buyer for resolution.

Reports of Acceptance/Qualification level test failures regardless of proposed disposition shall be submitted within 24 hours of occurrence. A Boeing Non-Conformance Report (NCR) number, disposition, and status will be communicated to Seller via the Supplier Quality supplier data system.

Shipment of goods containing nonconformities is not allowed until all disposition actions have been properly approved/completed or the Supplier Quality supplier data system disposition text specifically authorizes shipment pending Material Review Request (MRR) closure.

When nonconformance reporting requirements are imposed by Supplier Data Requirements List / Data Item Description (SDRL/DID), those SDRL/DID requirements take precedence over this clause.