NOTIFICATION OF ESCAPEMENT (NoE) PROCESS FOR 'IN-SERVICE' PRODUCT UNDER MAINTENANCE, REPAIR, OVERHAUL, INSPECTION OR MODIFICATION SERVICES

In addition to other reporting requirements for Notification of Escapements, the Seller shall provide written notification to Boeing in the English language within one (1) business day when a nonconformance is determined to exist, or is suspected to exist, on products already delivered to Boeing or Boeing’s customer.

Written notification shall include:

A. Affected process or product number and name
B. Applicable purchase order number(s), quantity, and dates delivered
C. Description of the problem (i.e., what it is and what it should be)
D. Affected drawing number(s) and zone(s)
E. Suspect/affected serial number(s) or date codes, when applicable
F. Proposed actions/requests (i.e. Units to be checked, recording required, method of check, etc.)

This notification is required irrespective of component type, aircraft type, aircraft program or suspected cause of the nonconformance for all product(s) under maintenance, repair, overhaul, inspection or modification services where a nonconformance is determined to exist, or is suspected to exist.

Notification shall include above information as a minimum.

The Seller shall notify the Boeing Procurement Representative who manages the Purchase Contract, the Supplier Quality Representative and use any such reporting methods as assigned and communicated by Boeing.

Written notification shall be submitted to Boeing via email. Email non-proprietary information to smpsi@boeing.com