



Integrated Supplier Information System

All about ISIS *networking quality with suppliers*

This document provides basic information on The Boeing Company, Supplier Quality Integrated Supplier Information System (ISIS) for suppliers. If you are a current Boeing supplier, please go to the Supplier Portal to access ISIS or obtain further information on the application. All Boeing Defense, Space and Security suppliers are required by contract to have access to ISIS.

What is ISIS?

The Integrated Supplier Information System (ISIS) is a significant improvement for Boeing suppliers when it comes to accessing, processing and managing supplier quality data. ISIS incorporates the functions of many disparate and smaller supplier information systems into one integrated access point. It brings Corrective Action, Supplier Approval, and Supplier Surveillance together, along with common modules providing user support and access to schedule notifications, and supplier profiles, in a unified application suite.

Why is it important?

ISIS is important to Boeing suppliers because it consolidates access to the information necessary for effective and more responsive real-time communication between Boeing and the supply base. The nature of the application facilitates collaboration. The system organizes supplier tasks in categories by using the dashboard, the user interface that organizes and presents information in an easily read format, for each module.

When is it coming?

ISIS will launch on April 30, 2012.

How do I get access?

Upon becoming a Boeing Supplier, you will be responsible for obtaining the required access to the ISIS application. Individuals who require access are those who interface with Boeing Supplier Quality by responding to corrective action requests, scheduling and supporting Boeing capability and surveillance assessments, and need to review your quality performance data. Contact your Boeing Procurement Agent or submit an ISIS access request to GRP ISIS Admin. You will be contacted and required to follow the Boeing access approval process. Once approved, you will be able to launch the ISIS Application through the Supplier Portal.

Corrective Action Module:

The ISIS Corrective Action module combines both product and system corrective action requests. This application module also enables the analysis of both product and system corrective action requests in the same metric. ISIS contains four levels of product corrective action responses (nonconformances identified after Boeing receipt). They are Nonconformity Notifications, Root Cause Corrective Action (RCCA) responses, Immediate Correction, and Immediate Action. Our determination of the appropriate response level required will be based on the impact, cost, and frequency of the nonconformity as well as any safety concerns.

Supplier Surveillance Module

The Supplier Surveillance module provides access and coordination for all assessment planning activities, replacing activities currently done via email. No matter which site or program is requesting the activity, suppliers need only look in one place to find out the details and identify participants of any event. Visibility of upcoming events is immediately available so suppliers can better prepare for Boeing visits and improve the outcome.

Supplier Approvals Module

In the Supplier Approvals module, suppliers have one place to review all of their Boeing approvals. Suppliers can see applicable approvals and monitor their approval status such as approved, limited, or probation. The module also provides a framework for formal communication with Boeing, including a way to electronically complete and submit supplier questionnaires. Suppliers will receive real-time notifications of requests for new approvals or capabilities.

Common Modules

Common Modules are the tools to access and manage information in ISIS. The Calendar feature enables suppliers to view their specific Supplier Quality related appointments and events. The Contacts & Notifications feature displays contacts and associated distribution listings. Suppliers can access distribution listings for receiving and responding to notifications. Notifications provide the status of a document within ISIS. The Information Panel feature displays key metrics – including BEST Quality, BEST Delivery, CA Product, CA System, and Surveillance graphical information. All data is displayed via a series of portlets. The Data & Metrics feature is a comprehensive collection of information displayed in many different formats providing insight into all aspects of a supplier's quality performance data. All charts can be customized using filters and date ranges to better refine and distill information for even greater insight.

Training Link – ISIS Supplier Website

Boeing has placed special emphasis on this module to ensure the learning tool suite is comprehensive and user friendly. These tools include Quick Reference Cards (QRC), a Getting Started Guide, Application Help and in-depth scenarios and simulations. The training strategy, a “Just In Time” approach allows suppliers to select the training application that addresses the situation the moment they need it.

Communication Link – ISIS Supplier Website

Boeing is committed to providing suppliers access to the most up-to-date ISIS information and will constantly update Frequently Asked Questions, Project Announcements, and provide a means to keep the lines of communication open with the Contact Us feature. Additionally, archived past events, such as Webex presentations, are posted at the Communications link.